

What happens now?

The information that you provide in this feedback form is confidential and will be used to improve our services.

Providing feedback does not negatively influence any future services you receive from VincentCare.

It is your right to remain anonymous, however if you would like staff to follow up with you personally please provide your name and/or contact details.

Once you have completed this form, simply place it in the service suggestion box located in the reception area of the service.

OR

Email: to clientvoice@vincentcare.org.au
ATT: Quality Team

VincentCare Victoria

VincentCare Victoria is committed to ensuring that the services we provide are done professionally, respectfully and compassionately.

As a client of VincentCare Victoria your feedback is important us.

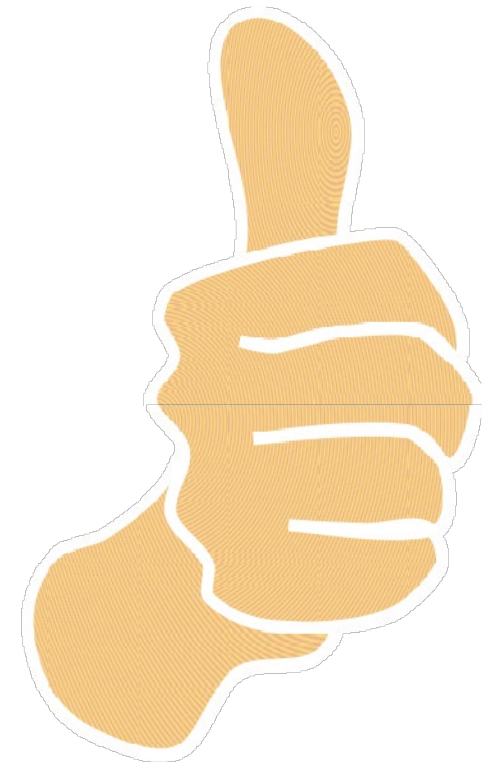
We like to know what we did well, and what we can do better. Any suggestions are welcome.

We are committed to the principles of social justice and aim to ensure every individual is treated with dignity and respect regardless of their cultural background, disability, ethnicity, gender identity, sexual orientation or religion.



V2 2022

Client Feedback Form



VincentCare
Engage. Enable. Empower.



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VincentCare Victoria - Client Feedback Form

Service or Program **Date**

Name (Optional)

Please write your comments below. If you need assistance, please contact a staff member.

(attach additional sheets as required)

Office Use Only:

Date received **Date Registered**..... **Complaint Register and SCR note completed Yes / No**

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